

## Digital licences for occupational licence holders

The South Australian Government has introduced digital passes and licences. This means that South Australians can carry selected government issued passes and licences on an Apple or Android smart phone or tablet device.

Builders, plumbers, gas fitters, electricians, and security and investigation agents can now choose to carry their licences/registrations digitally. (Note: crowd controllers who opt to carry a digital licence must still wear identification cards while working).

Hard copy licences will continue to be issued. While businesses and customers transition to validating digital licences it is recommended that hard copy licences still be carried.

Digital licences are provided through the mySA GOV account and mySA GOV app. Digital licences displayed in the mySA GOV app are an electronic form of the existing physical licence/registration and are valid credentials.

### How do you obtain a digital licence or registration?

To access your licence/registration digitally, you will need to create a new mySA GOV account and then download the mySA GOV app.

- **Creating a mySA GOV account**

The mySA GOV account was formerly known as the EzyReg account. Users with an existing EzyReg account can log in to the mySA GOV account using the same login details.

To create a new mySA GOV account visit: [sa.gov.au/mysagov](https://sa.gov.au/mysagov). When your account is active you will be asked to confirm your identity before you can access the information and services in the account. You do not need to confirm your identity if you only want to use the account and app to verify digital passes and licences.

The mySA GOV account will automatically verify a licence holders licence/registration details against Consumer and Business Services systems.

- **Installing the mySA GOV app**

To download the mySA GOV app visit the App Store or Google Play. Once you have downloaded the app, log in using your mySA GOV account details.

The first time you access the app you will be asked to enter a four-digit PIN. You can then use this PIN to access your digital licence/registration through the app. Once you are logged in, you can add your licences/registrations by pressing the '+' button in the top right corner (you can only add licences and registrations that you already have). Enter your licence/registration details, if prompted, and then you're ready to go digital.

### Where can I get help?

For more information about the mySA GOV app and setting up a mySA GOV account visit: [my.sa.gov.au](https://my.sa.gov.au)

For help creating a mySA GOV account call Service SA on **1300 450 422** (Monday to Friday) during business hours or email: [myaccountassistance@sa.gov.au](mailto:myaccountassistance@sa.gov.au)